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Hans Rudolph  
The Chapman Group  
9881 Broken Land Parkway  
Suite 302  
Columbia, MD 21046

Dear Hans:

I came across some old Company Newsletters we did many, many years ago while cleaning out some old file cabinets. Having worked with you over the past few years during my tenure here, I must say you really helped us make a difference with this critical piece of communication. With your guidance, we grew the "On the Move" magazine into a very professional, fun, and informative communication vehicle for our 80+ locations. The majority of our employees service our units in the yard, in the shop, or at a customer's site and do not have access to a computer and the ever popular intranet. This makes this tool the only way we can reach out to everyone.

Thanks for helping us bring our magazine into the new millennium.

Sincerely,

A handwritten signature in black ink, appearing to read "B.G. Bena".

B.G. Bena  
VP Human Resources